



## RETURN FORM

We gladly accept returns for any reason within 14 days from shipping date. Please return the product to the address displayed below. All goods must be returned in perfect condition along with this return form and a copy of your initial TSG invoice note with its original package without signs of usage. We will provide a full refund for the value of the item (excluding shipping costs) in the same form as the original payment.

If you wish to exchange an item please contact us first at [shop@ridetsg.com](mailto:shop@ridetsg.com) to guarantee a fast handling and to avoid additional shipping charges.

Invoice No. ....

Invoice Date .....

### Personal Data

Last Name ..... First Name .....

Street / No. .... Zip Code .....

City ..... Country .....

Phone Number ..... E-Mail .....

### Refund

We will provide the refund in the same form as the original payment.

Refund of the product value/difference to my credit card:

Credit Card No. ....

Refund of the product value/difference onto the following bank account:

Account Holder .....

Account No. ....

Swift No. ....

IBAN No. ....

Bank Name .....

Refund of the product value/difference as credit onto the paypal account:

Paypal Account .....

### Return Item

Article No.	Article Name	Colour	Size	Quantity	Reason**

Reason Code \*\*

01 = Not as pictured

04 = Not satisfied with quality

07 = Do not like

02 = Didn't fit / too big

05 = Wrong item sent

08 = Not as described

03 = Didn't fit / too small

06 = Damaged/Defective item

09 = Other reason

### Please send item and this form to:

#### Customers from Europe

TSG International AG EU Warehouse  
c/o MS-Direct GmbH  
Scheibenstrasse 3  
6923 Lauterach  
Austria

#### Customers from Switzerland

TSG International AG  
Online Store Retoure Schweiz  
Bülachstrasse 5  
CH-8057 Zürich

#### Customers from the USA

Please contact us if you wish to return a product: [shop@ridetsg.com](mailto:shop@ridetsg.com)

**Please make sure that the parcel is stamped sufficiently. The handling time can be up to 14 days!**

If you have any other questions regarding your return, please contact us

Phone: +41-43-9601741

E-Mail: [shop@ridetsg.com](mailto:shop@ridetsg.com)